

LINES



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ATLANTICCITYELECTRIC.COM

SEPTEMBER 2009

Need Relief from High Summer Energy Bills?

If the summer heat has you grappling with high energy bills, Atlantic City Electric offers several ways to help you alleviate some of the strain on your pocket book.

New Jersey Assistance

New Jersey Shares offers a one-time energy assistance grant for qualified customers experiencing a temporary financial setback. Older customers in need can take advantage of the state's **Lifeline** program, which provides a benefit to help lower home energy costs.

The **Low Income Home Energy Assistance Program** — or **LIHEAP** — and the state's **Universal Service Fund** offer qualified customers a monthly credit on their energy bills.

Budget Billing

Many customers find it convenient to budget their monthly energy costs. Atlantic City Electric's **Budget Billing** program allows you to make a fixed payment each month and avoid seasonal spikes in your bill.

Time Payment Arrangements

For customers who may be experiencing temporary financial stress, we may be able to offer payment arrangements. This service aims to bring the account up-to-date over a mutually agreeable period of time.

Atlantic City Electric is sensitive to the hardships our customers face during these tough economic times. For more information, call 1-800-642-3780.



Atlantic City Electric customers can now sign up for Green Bill, our new online billing and payment system and stop receiving a paper bill.

With Green Bill, customers voluntarily register through the "My Account" portal at atlanticcityelectric.com and check the box indicating you no longer want to receive a paper bill in the mail.

Green Bill customers automatically receive a monthly e-mail stating their bill is ready to view and pay, along with the amount due and the due date. Those paying their bill through this new tool will have the option of signing up for a reoccurring payment.

You can make a payment right after you sign up and if you select the reoccurring payment option, your future bill payments will be automatically processed on the due date. As a protection to you, any past due or disconnection notices or services will still be sent by mail.

So partner with us to help save trees and protect the planet. Green Bill is a faster, more environmentally-friendly payment experience.

POWER OUT? CALL 1-800-833-7476

Calculate Your Carbon Footprint with My Account

Atlantic City Electric values environmental stewardship. That's why we want to help you decrease your carbon footprint.

We have placed a carbon calculator on our Web site under the "My Account" application to help you calculate your carbon footprint.

A carbon footprint measures the impact human activities have on the environment in terms of the amount of greenhouse gases produced, measured in units of carbon dioxide.

With this feature, you can develop a profile and chart your progress toward decreasing your carbon emissions. Another feature of the carbon calculator is that it allows you to compare your stats to that of the national average.

To learn more about the carbon calculator, go to atlanticcityelectric.com.



The Cold Facts about Vacation Home Freeze-Ups

If you own property such as a vacation home that is vacant or seldom occupied during the colder months of the year, make sure you winterize it properly to prevent water pipes from freezing.

Damages may occur when power outages cause the temperature inside the home to drop. While Delmarva Power works hard to prevent outages, winter storms and severe cold weather can interrupt service.

That's why we suggest purchasing an inexpensive device that automatically dials a phone number to alert you when the temperature in the home falls to a designated degree level.

These devices work around the clock, and some models feature remote dial access, battery backup, humidity sensors and flashing lights to alert neighbors of an unfavorable condition.

While Atlantic City Electric does not sell or recommend a specific device, stop by your local home improvement store or search the Internet for more information on "freeze alarms and temperature alert."

Atlantic City Electric cannot be responsible for unattended properties. So take cost effective steps now to prevent property loss or damage.



Oct 3-4: Oktoberfest; Smithville, Rt. 9 & Moss Mill Rd., Wendie.Historic.Smithville@comcast.net.

Oct 10-11: Cape May Wine Festival; Cape May Ferry Terminal, Cape May.

Oct 10-11: Vintage Dance Wknd; Mid-Atlantic Center for the Arts, Cape May; 609-884-5404, www.capemaymac.org.

Oct 16-18: Quilted Memories Quilt Show; Upper Township Community Center, Rt. 50, Tuckahoe; www.southshorestitchers.com.

Oct 17: Pumpkin Fest; Historic Cold Spring Village, 720 Rt. 9 S., Cape May; www.hcsv.org.

Oct 24: Special Olympics Area 8 Basket Bingo; Millville Elks Lodge, 1815 E. Broad St, Millville; 856-825-8073, area8basketbingo@msn.com.

Oct 25: Oyster and Ham Dinner; Port Norris Fire Company; 856-785-2562.

Oct 30: Full Moon Campfire; Barnegat Lighthouse State Park, 609-971-3085, www.oceancountyparks.org.

FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at atlanticcityelectric.com.

To include a future event either in Lines or online, fax to: 302-283-6095, or e-mail: lines@atlanticcityelectric.com.



**Know what's below.
Call before you dig.**

Autumn is the perfect time to dig into some yard work or even tackle a planting project. But before you reach for the shovel, be aware that underground utility equipment such as cables or pipes could be below the earth's surface.

Stay safe. Call Miss Utility at 811. Locators will promptly visit your home to mark the planned digging area for underground utility equipment at no charge.

Planting bulbs, bushes and trees in the fall can reward you with beautiful blooms next spring. But remember to call Miss Utility first at 811 to keep you, your family and neighbors safe.



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213-08-09/ACE

Customer Service, Mon-Fri, 7 a.m. – 7 p.m.: (800) 642-3780
TTY Telephone Number for Hearing Impaired: (800) 898-8056
To Report Power Outages: (800) 833-7476